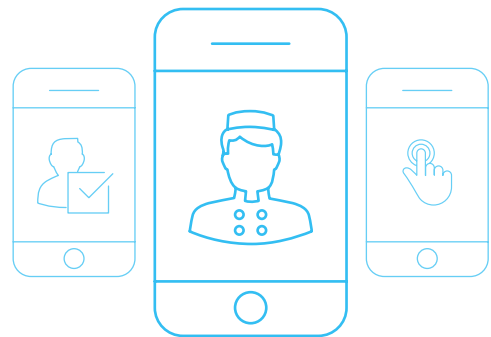


 iLUMIO

Mobile application
for your hotel
iLumio mobile app



www.ilumioapp.com



A unique experience for guests during their stay in your hotel

The mobile application allows you to manage relations with hotel guests at every stage of interaction. From booking to check-in during the entire stay, until check-out and their return journey.

The full guest journey cycle is handled by a mobile app

Before stay



Mobile booking



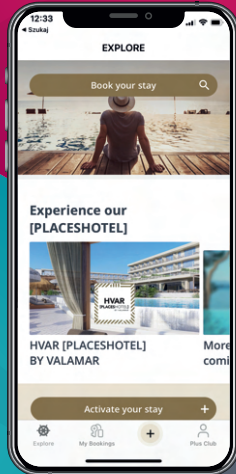
Check-in



Preferences



Digital Key



Upsell



Survey



Bill



Check-out



Calendar



Hotel info



Digital map



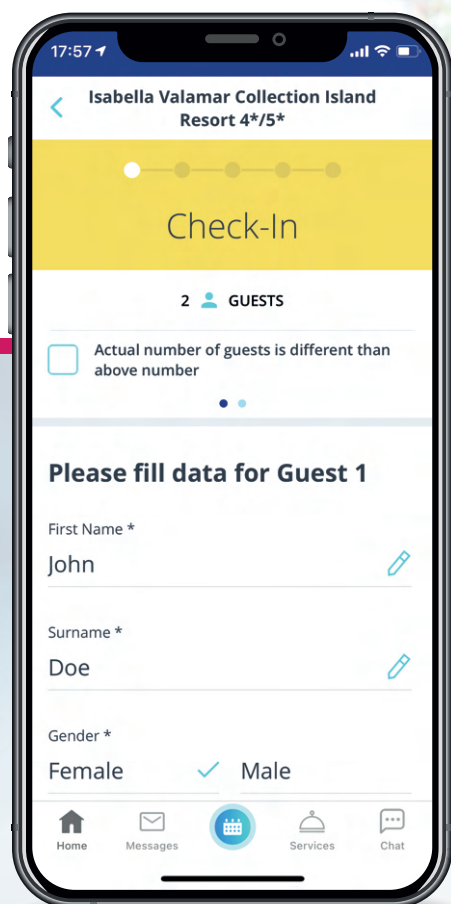
Video chat

During stay

post stay

Guest App

iLumio Mobile Concierge



App

Find out about the hotel and download the app



Mobile booking

Select and book your room or a package



Check-in

Fast check-in with the mobile app



Ask

Easily connect with hotel personnel

Before stay



Preferences

Adjust your stay to your preferences



Digital Key

Open the door with your smartphone



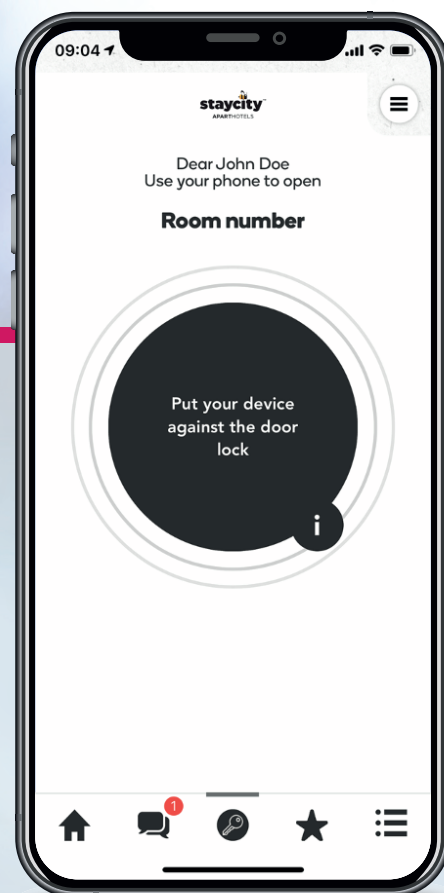
Itinerary

Plan your vacation with the handy in-app calendar



Loyalty

Find out about the loyalty programme and register



Before stay

Guest App

iLumio Mobile Concierge



Profile

Guest data



Recommendation

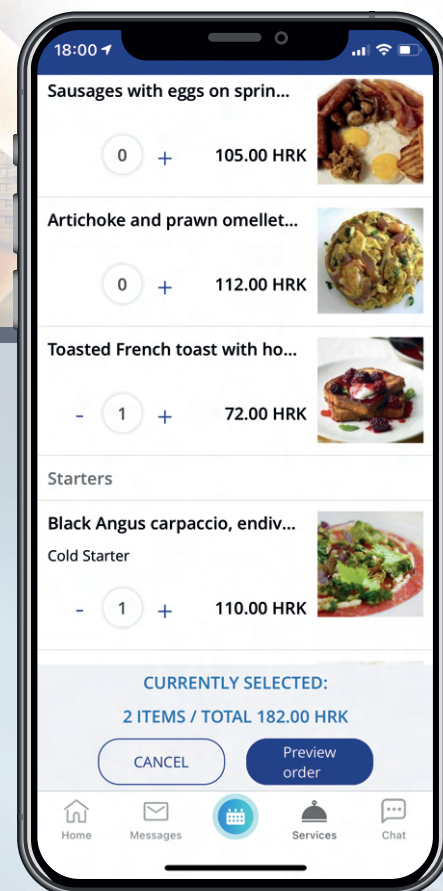
The best hotel deals, promotions and happy hours



Calendar

Events planning and notifications

During stay



Restaurants & Bar

Overview and
reservation



Room service

Cleaning, food ordering,
"Do Not Disturb"



Multi Language

Flexible content
translation



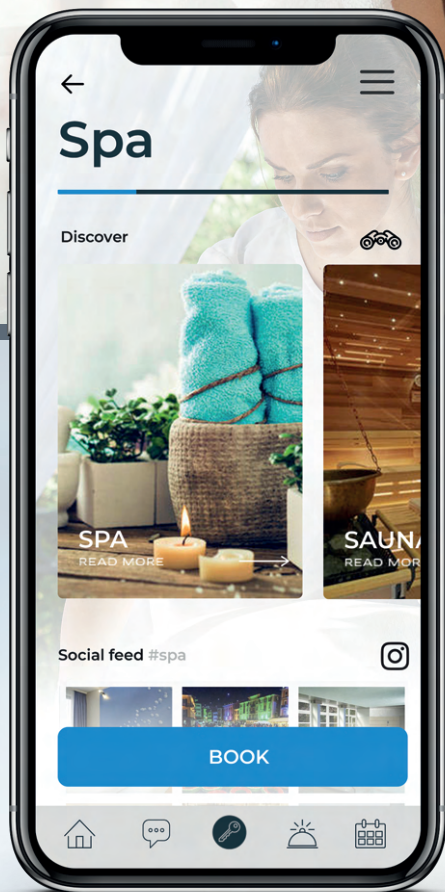
Hotel info

Check hotel offers and
information

During stay

Guest App

iLumio Mobile Concierge



SPA

Wellness and fitness
reservations



Gadgets

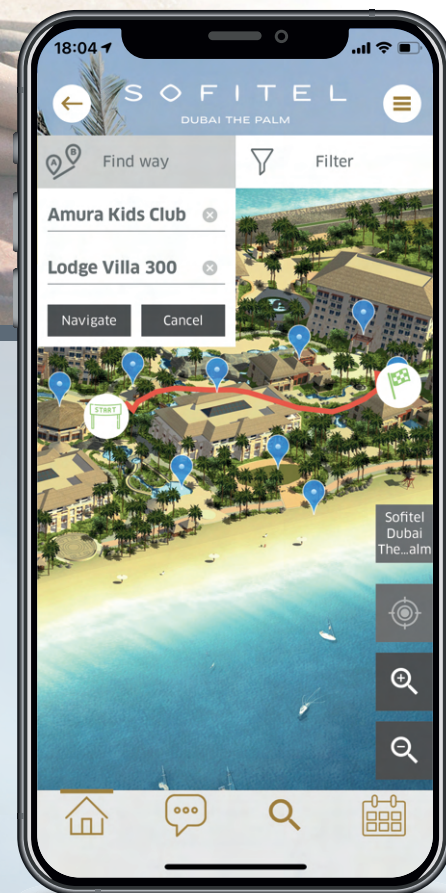
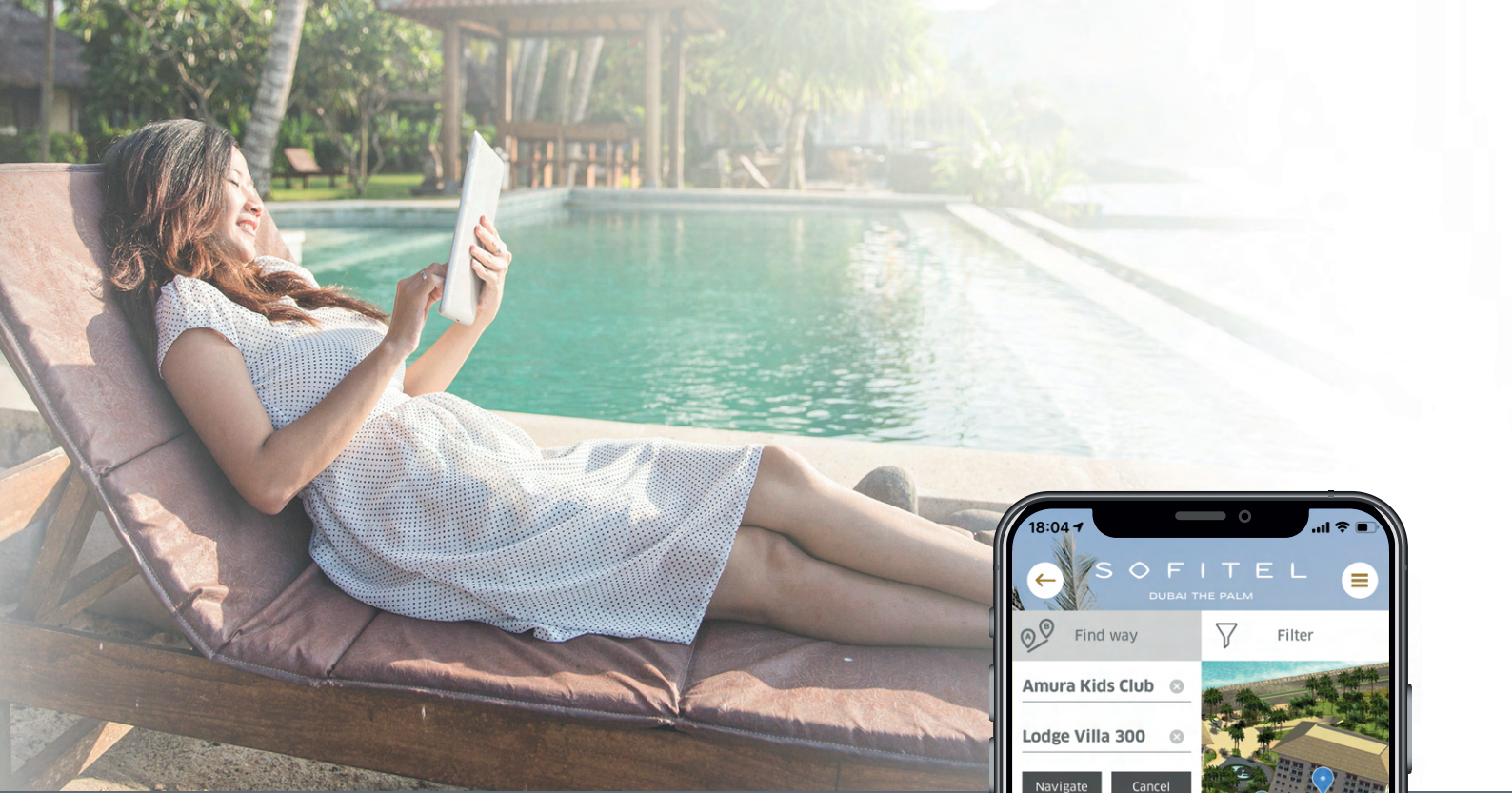
Wake up



Kids

Child friendly
attractions

During stay



Digital map

Integrated online and offline maps



Reminders

About orders, reservations or events subscriptions



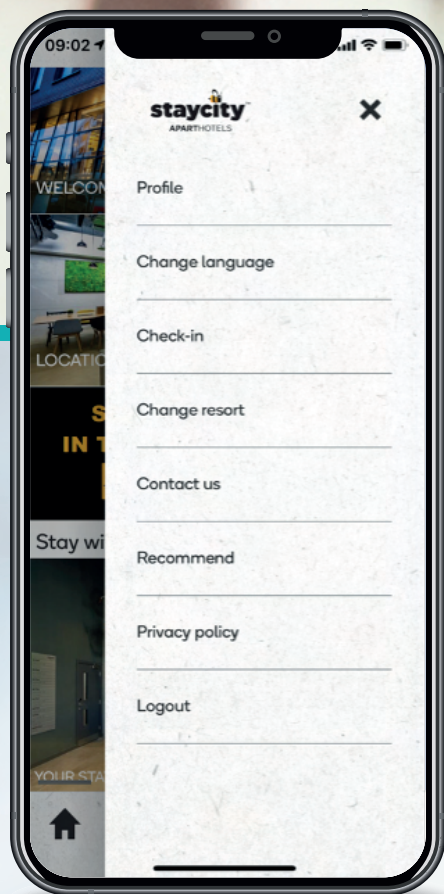
Recreation & sports

Information and subscription

During stay

Guest App

iLumio Mobile Concierge



Like it

Recommend to
your friends!



Upsell

Book your next
vacation directly



Bill

Receive and
view the bill



Check-out

Mobile check-out
and payments

Post stay



Survey

Guest suggestions and satisfaction questionnaires



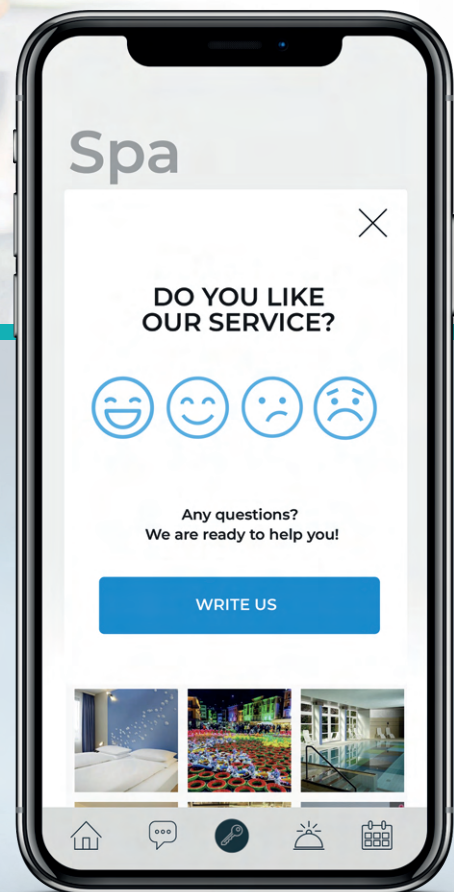
Change resort

The multi-tenanted app links all properties in one place



History

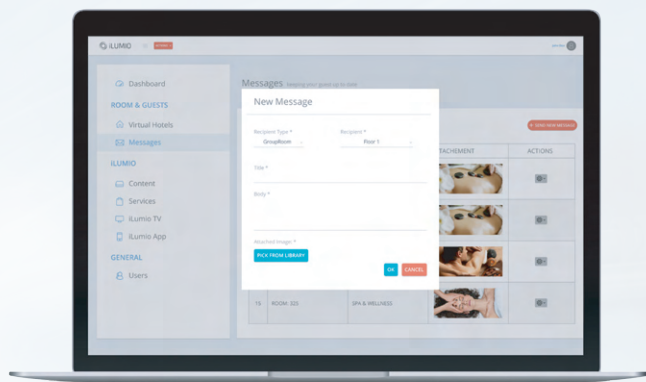
See your previous bookings and bills



Post stay

iLumio CMS

The core of the iLumio system
for managing all features



A unique content management system that enables service of all iLumio products available any number of hotels.

This makes managing content and marketing activities on hotel screens, public areas and guests' devices smooth, effortless and highly effective.



Services

Let the hotel service be available with a click



Messages

Keep your guests informed. Send messages to a group of guests on their mobile devices



Content

Manage and update the app content: maps, info pages and attractions. Create marketing campaigns and promote your services



Advertising campaigns

Planning and sending ads to your guests. Possibility to automate campaigns or set up triggers based on guest behaviour in the app

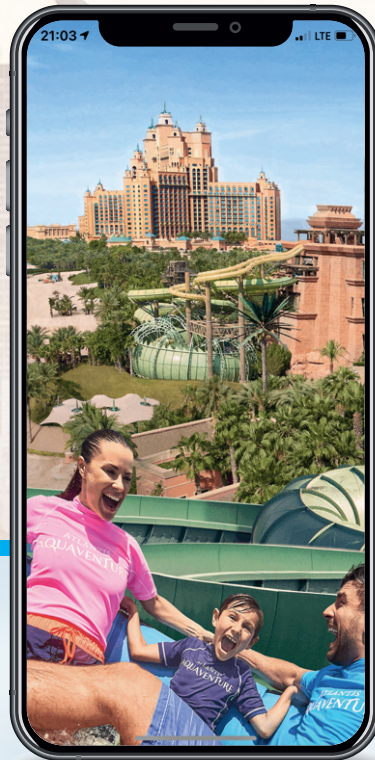
Case Studies

The best iLumio implementations



The biggest hotel chain in Croatia,
owner of 30 hotels&resorts
and 15 campings

www.valamar.com



The iconic Atlantis Dubai
is the crown of the world-famous
Palm island.

www.atlantis.com/dubai



Luxury hotel operator of 24 resorts
in Mauritius, Maldives,
Reunion Island and China.

www.luxresorts.com

References

iLumio provides entertainment in more than 10 000 rooms



Technological partners

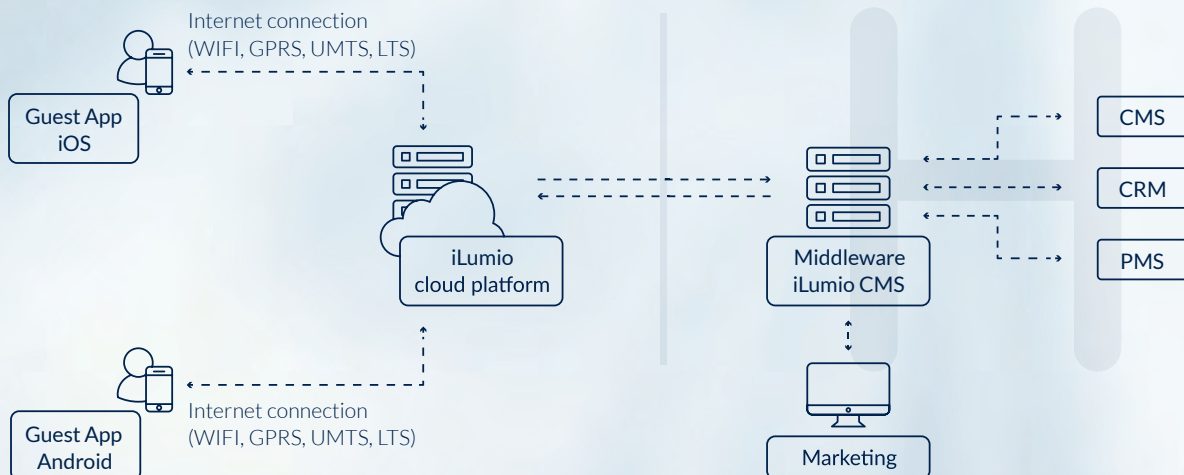
We work with hospitality leaders



iLumio architecture overview

Cloud solution for a hotel

iLumio was designed with the smallest details in mind to serve both guests and hotel staff, ensuring efficient and dependable implementation. The solution is based on the iLumio cloud platform. The guest application runs on iOS and Android devices (smartphones and tablets). The staff application runs on iOS and the Manager App (CMS) can be operated from any device with the web browser.



Benefits of the system

Try it out and feel the difference



Contact-less stay

Location-based technology, mobile payment, mobile key and room control from personal devices are the latest trends in hospitality



Promote services and upsell

The app's upselling ability allows guests to customize their stay e.g. request car parking, extra pillows, etc.



Reduce costs and OTA commission

Reduce printing cost with digital in-room hotel directory and OTA commissions thanks to mobile booking



Global CMS

With one app for your entire network you can push corporate content across all or individual brands



Improve the guest experience

With a more intuitive user interface and new features, hotels can additionally use two-way messaging



Strengthening brand loyalty

Integrated loyalty programmes allow guests to collect points for their bookings and exchange them for rewards

About Ailleron

iLumio is powered by Ailleron, worldwide provider of innovative technologies

1200

An experienced team of the best IT experts

1000+

Products and IT projects implementations



Offices

Poland: HQ in Kraków, branches in Warsaw, Rzeszów and Bielsko
USA: Dallas

Partners

Belgium, Croatia, Cyprus, Greece, RPA, Tunisia, Middle East

Contact:



iLumio@ailleron.com

Not only for hotels

iLumio works best where hospitality is king. Be at health centers, conference venues or theaters, iLumio ensures your message gets through without compromising your guests' comfort.



Health Services

It's not about comfort; it's about recuperation iLumio easily adjusts to hospital & care home environments.



Stadiums

Need a system for monitor management? iLumio works outside as well, working as a digital signage management tool.



Where else can we help?

iLumio adapts. Just contact us and we'll gladly help you out with a custom iLumio version.

powered by
ailleron