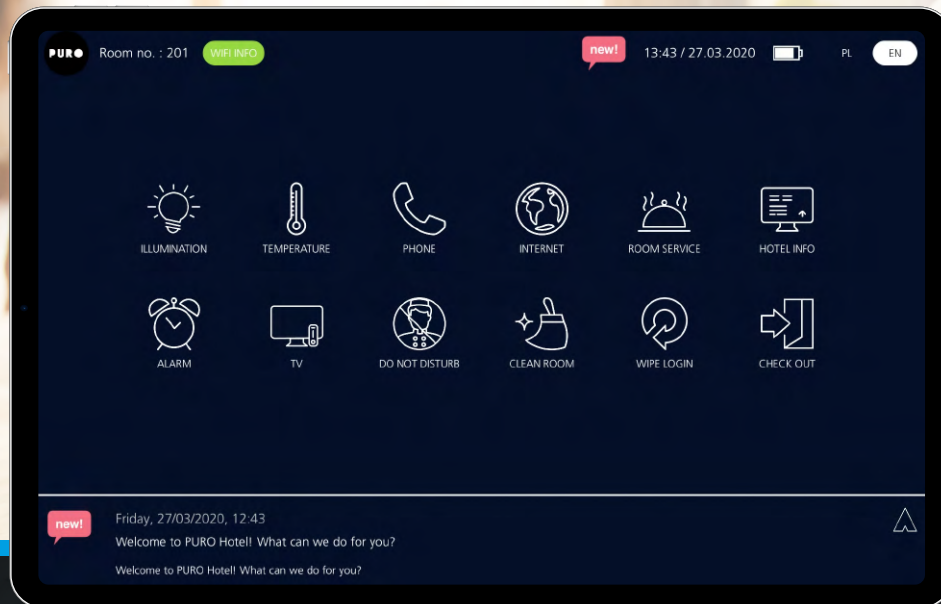◎ iLUMIO

iLumio
Smart Room App

Interactive application for room-based tablets

Products under the iLumio brand are a set of tools needed for modern hotel guest service in a fully digital way. One of the elements of this concept is the application installed on a dedicated tablet in which the hotel room is equipped.

www.ilumioapp.com

The iLumio Smart Room App is a solution that fulfills several important needs related to guests' stay in a hotel. These include:

- room automation control such as lighting, temperature, heating and window blinds,
- television system control by remote control,
- telephone contact via a tablet with both hotel staff and outgoing call service (Voice over IP technology),
- ordering services available at the hotel,
- possibility for the guest to report information on the need to clean the room or not to disturb,
- textual contact between hotel staff and guest,
- access to information about current events in the hotel and in the area,
- access to information about the hotel and its offer, including the building regulations in a digital version,
- access to web browser and weather information,
- express checkout.

The implementation of the functionality available in the iLumio Smart Room App is possible in an automated manner through integration with BMS, PMS and access control systems that the hotel uses or with the help of iLumio specialists would like to implement.
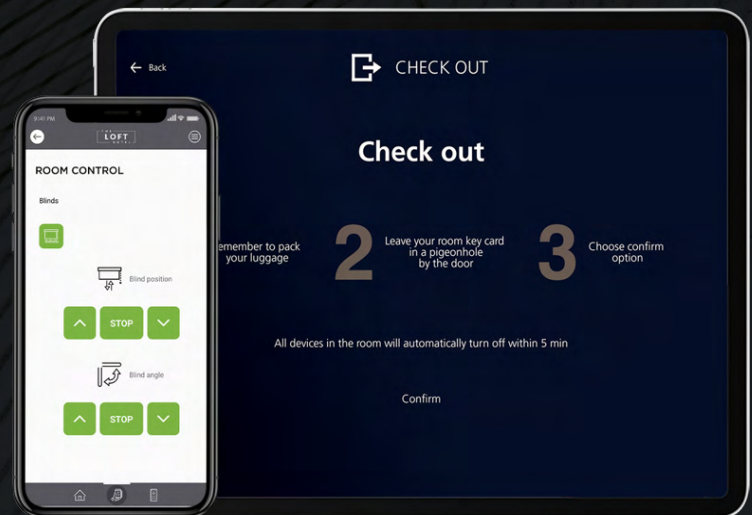
The iLumio software for controlling the room automation is installed on devices with the Android operating system. iLumio chose Samsung as the technology partner supplying tablets. Samsung products are distinguished by durability, stable operation and great presence.
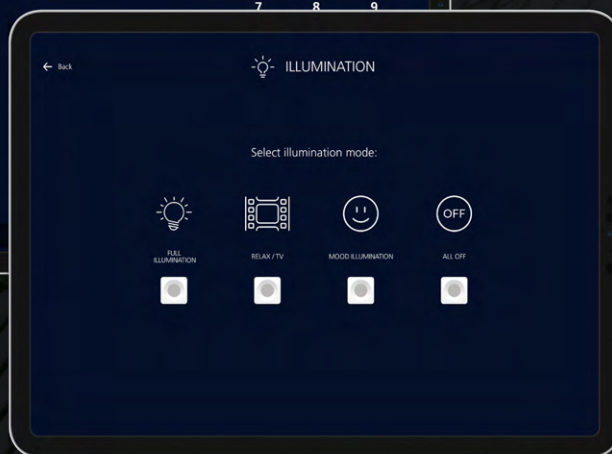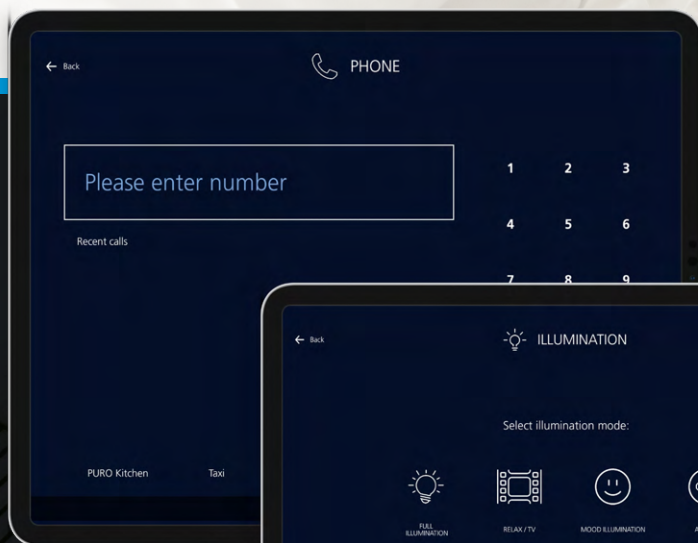
The configuration and operation of the iLumio Smart Room App is done through the iLumio Content Management System software, available from a web browser and can also be viewed on mobile devices.

Advantages:

o guests do not have to install the application on their device,

o no need to print guidebooks and instructions in a paper version,

o ease of mood management in the room as a unique Guest Experience,

o saving on hotel telephony solutions (no need to purchase additional telephone sets),

o upselling hotel services and products,

o simple communication with hotel staff.

85%

of guests consider using the app on a tablet in a hotel room as an additional value of stay

40-50 yo

is the average age range of people using the iLumio Smart Room App

100%

of guests can be reached via tablets with the application

References:

We support 1000+ rooms with the iLumio smart room app

PURO

kubic athens hotel

THE LOFT HOTEL

VISLOW RESORT

ONOMA HOTEL

Technological partners

We work with hospitality leaders

ASSA ABLOY

KNX

Opera
Certified Partner

LG

SALTO
inspired access

WAGO

MICROS FIDELIO

SAMSUNG

ADRIA
ELECTRONIC

protel
hotel software

SiHOT.
hotel management software

MEWS

LSI
Software

hoteliga

Onity

Grenton

PXP
Intelligent payments

Shift4
PAYMENTS

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GATEWAY
WS PAY

...and many more

Visit our website and check full list of system integrations

About Ailleron

iLumio is powered by Ailleron, worldwide provider of innovative technologies

1200

An experienced
team of the best
IT experts

1000+

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Poland: HQ in Kraków,
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Partners

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Not only
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iLumio works best where
hospitality is king. Be at health
centers, conference venues or
theaters, iLumio ensures your
message gets through without
compromising your guests'
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It's not about comfort; it's
about recuperation iLumio
easily adjusts to hospital &
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Need a system for monitor
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outside as well, working as a
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Were else
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